

Comment from CICIP spokeswoman:

The Countermeasures Injury Compensation Program (CICIP) is working to process claims as expeditiously as possible. For the majority of COVID-19 countermeasure claims, including COVID-19 vaccine claims, the CICIP is still waiting for records and documentation to be submitted. About 90 percent of claims are awaiting medical records for review. Requesters are permitted to submit the necessary medical records after the claim is filed and this is the most significant factor in the processing time for CICIP claims. The CICIP makes forms accessible to requesters that they can use to request the required records from their medical providers and communicates with requesters concerning the submission of all required records.

The CICIP reviews and resolves claims through an administrative process. Below is a brief summary of the CICIP claims process. For more detailed information regarding how the CICIP works and its requirements, see the CICIP [Administrative Implementation Interim Final Rule](#); and [Final Rule](#).

1. An individual submits a Request Package to the CICIP.
2. The Package is reviewed by CICIP medical staff to determine whether the requester is eligible for program benefits, including whether a covered injury was sustained.
3. If the requester is determined to be eligible for program benefits, the requester is asked to submit additional documentation to determine the type and amount of compensation the requester may be entitled to receive. If the requester is found ineligible for program benefits, the requester is informed in writing of the disapproval.
4. If the requester is found entitled to program benefits, the requester is notified in writing and payment is issued to the requester.
5. The requester may ask the Associate Administrator of the Health Systems Bureau of Health Resources and Services Administration to reconsider the program's eligibility or benefits determination. When a request for reconsideration is received, a qualified panel, independent of the program, is convened to review the program's determination.
6. The panel makes its recommendation to the Associate Administrator who makes a final determination with regard to the specific issue(s) identified in the reconsideration request. Requesters may not seek review of a decision made on reconsideration